

TROUBLESHOOTING WHEN USING THE UHU home appliance

1. THE DEVICE DOES NOT WORK EVEN THOUGH IT IS CONNECTED TO THE HOME VOLTAGE NETWORK

- Check that both ends of the rectifier are plugged in properly, one into the home power socket and the other into the device in the place provided for it
- Check whether there is electricity in the house socket in the wall itself or at the socket of the extension cable
- Check if you have pressed the on/off button on the device itself
- If you installed external antennas on the device itself, check whether the connectors are firmly inserted in the places provided for this, on the device itself and in the antennas
- If you use antennas via cables, check if the cable connectors are firmly inserted into the places provided for it, on the device itself and in the antennas
- If you use holders over cables, check that the cable connectors are firmly inserted into the places provided for them, on the device itself and in the holders
- Check whether there are visible damages (interruptions) on the cables as well as damages on the adapters and/or connectors, caused by any reason. If there are, stop using the device and contact us. Pay special attention to the rectifier and its cable. It must not have interruptions or damage. If you notice this, stop the treatment immediately, turn off the device and - or buy a new EU rectifier with the same characteristics or contact us.
- In the event of a power outage while the device is in operation and you do not have built-in voltage protection in your home power sockets (especially during storms and thunderstorms), unplug the device from the home socket until the power returns, after which just restart the device and continue the program where you left off stopped according to the instructions from the device menu.
- If for any reason, accidental or deliberate, the device stops working, pauses the program by itself or its screen turns off or is blocked (voltage drop in the network, moved rectifier or connection with the device, uncontrolled pressing of the screen, falling of the device from a low height), again - just restart (restart) the device and continue where you left off. If it still does not continue to work, check all connections again and turn it on, everything should be ok
- If you intentionally or accidentally break or physically damage the device, antennas, holders, cables, stop using it, unplug the device and contact us for further steps.

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